

Substitute for form 1449A/PTO				Complete if Known	
				Application Number	09/873,815
				Filing Date	June 4, 2001
				First Named Inventor	Egidio Lavorgna, Jr., et al.
				Group Art Unit	2161
				Examiner Name	
Sheet	1	of	1	Attorney Docket Number	60709-00017

U.S. PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant Of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code ² (if known)			
AA	6,308,168 B1			Dovich, et al.	10/23/2001	
AB	6,279,033 B1			Selvarajan, et al.	08/21/2001	
AC	6,260,050 B1			Yost, et al.	07/10/2001	
AD	6,173,310 B1			Yost, et al.	01/09/2001	
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AQ						
AR						
AS						
AT						

FOREIGN PATENT DOCUMENTS								
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ³
		Office ³	Number ⁴	Kind Code ⁵ (if known)				
	FA							
	FB							

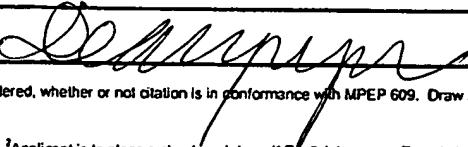
OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS						
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), data, page(s), volume-issue number(s), publisher, city and/or country where published.				

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹Unique citation designation number. ²Applicant is to place a checkmark here if English language Translation is attached.

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PATENT
60709/17

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Egidio Lavorgna, et al.

: Group Art Unit: 2161

Serial No. 09/873,815

: Examiner:

Filed: June 4, 2001

: Atty. Dkt. No.: 60709-00017

For: SYSTEMS AND METHODS FOR
MANAGING BUSINESS METRICS

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I certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231, on December 11, 2001.

Patrick W. Rasche
Patrick W. Rasche, Reg. No. 37,916

INFORMATION DISCLOSURE STATEMENT

1. Pursuant to 37 CFR 1.97(b)
[within 3 months of filing or prior to 1st Office Action]
2. Certification Pursuant to 37 CFR 1.97(c)
[before Final Office Action or Allowance]
3. Fee Payment Pursuant to 37 CFR 1.97(c)
[before Final Office Action or Allowance]
4. Petition, Certification & Petition Fee Payment Pursuant to 37 CFR 1.97 (d)
[before Issue Fee payment]

Hon. Commissioner for Patents
Washington, D.C. 20231

Sir:

The following are submitted in the above identified application in compliance with 37 CFR 1.97 & 1.98:

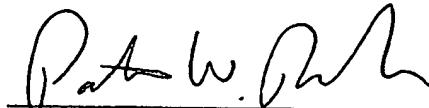
5. A list of documents on form PTO-1449 together with copies of each identified document and a translation or a concise explanation of each non-English language document is enclosed herewith.

This Paper is submitted in accordance with:

6. 37 CFR 1.97(b): [within 3 months of filing or prior to 1st Office Action]
7. 37 CFR 1.97(c): [before Final Office Action or Allowance, whichever is earlier]; and
8. The required certification made in item 11 below; or

9. — The \$180 fee specified in 37 CFR 1.17(p) for submission of this Information Disclosure Statement is authorized in item 14 below.
10. — 37 CFR 1.97(d): [before issue fee payment]; and
 - a) This is a petition for consideration of the subject Information Disclosure Statement. The petition fee (\$130.00) required by 37 CFR 1.17(i)(1) is authorized in item 14 below. (Direct this letter to: "Attention GROUP DIRECTOR, and if applicable include batch locator information: e.g., "Allowed Files, Batch _____, Date of Allowance _____"), and
 - b) The required Certification is stated in item 11 below.
11. — Certification
12. — Each item of information contained in this Statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Statement; or
13. — No item of information contained in this Statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the person signing this document after making reasonable inquiry, was known to any individual designated in 37 CFR 1.56(c) more than three (3) months prior to the filing of this Statement.
14. Please charge all applicable fees associated with the submittal of this Information Disclosure Statement to Deposit Account No. 01-2384. An original and two copies of this document is enclosed.

Respectfully submitted,



Patrick W. Rasche Reg. No.: 37,916
Armstrong Teasdale LLP
One Metropolitan Square, Suite 2600
St. Louis, MO 63012
(314) 621-5070